

Extension Warranty Terms and Conditions

CONDITIONS OF WARRANTY APPLICABLE IN:

European Union, European Economic Area, Albania, Andorra, Bosnia and Herzegovina, Kosovo, Former Yugoslav Republic of Macedonia, Monaco, Montenegro, San Marino, Serbia and Switzerland.

Thank you for purchasing this Extended Warranty for your Panasonic professional projector (the "Product").

1. This Extended Warranty covers all professional projectors with model number listed on the front page and which are used in the countries listed above. The Guarantee exists in addition to the statutory and/or contractual dealer warranty and does not in any way restrict your rights as a buyer out of such warranty or under any applicable consumer protection law.
2. The Panasonic standard guarantee period for the Product is 36 months from date of purchase of the Product by its first end-user, except as shown in Clause 6 and 10 below. The Extended Warranty shall be applicable to the Product from 37 to 60 months from date of purchase of the Product ("Extended Warranty period"), except as shown in Clause 6 and 10 below. The Extended Warranty is applicable to the original purchaser only. It is a condition of the Extended Warranty that the original sales receipts of both the Product and the Extended Warranty extension certificate, be presented showing the date of purchase. In order to be valid, the Extended Warranty must be activated by registering the Product on business.panasonic.co.uk/service within 60 days of purchasing the Extended Warranty. This will be verified when a claim is made under the Extended Warranty.
3. The Extended Warranty covers breakdowns due to initial manufacturing or design faults of the Products. During the Extended Warranty period Panasonic will repair the product free of charge or replace defective parts. At its option, Panasonic may replace the product. Any exchanged product or parts replaced under this Extended Warranty become the property of Panasonic.
4. If, after repeated efforts, Panasonic is unable to restore the product to good working order, at Panasonic's discretion, Panasonic will replace the product with an identical or functionally equivalent product.
5. The purchaser's sole and exclusive remedy against Panasonic under this Extended Warranty is for the repair of the product or any parts (or, at Panasonic's discretion, replacement of the Product or any defective part or parts thereof or a total or partial refund). No other remedy, including, without limitation, any claim for incidental or consequential damage or loss of whatsoever nature, shall be available to the purchaser.
6. Excluded from the Extended Warranty are:
 - (i) Any optional accessories and products or parts which have a limited natural life or which is consumable, such as but not limited to batteries and lamps.
 - (ii) Defects resulting from failure to use the product in accordance with the operating instructions or the technical and/or safety standards of the country where the product is used;
 - (iii) Defects caused by accident, fire, neglect, misuse, wear and tear, improper use, improper installation, smoke/fog/haze contamination (see 10 b), laser burn, introduction of liquid or other foreign matter into the product or occurring during transportation to or from the purchaser; and
 - (iv) Defects caused by the use of non-Panasonic parts or accessories or caused by adjustment, repair, modification or dismantling by a person not so authorised by Panasonic.
7. In the unlikely event your product fails, please first check the "Trouble Shooting" section of the Operating Instructions. If after checking the Operating Instructions, you consider that the product is defective, please contact promptly the authorised dealer that sold you the product or the nearest Panasonic service centre, together with the Extended Warranty certificate and proof of date of purchase of the Product and of the Extended Warranty. Details of authorised dealers and authorised service centres can be found on the Internet at: business.panasonic.co.uk/service-center.

8. This Guarantee is only valid in the territories of the European Union, European Economic Area, Albania, Andorra, Bosnia and Herzegovina, Kosovo, Former Yugoslav Republic of Macedonia, Monaco, Montenegro, San Marino, Serbia and Switzerland for products purchased and used solely within these countries, and which originally have been put on the market in any of these countries by a company within the Panasonic Group.

9. If the country of use is different to the country of purchase, service will be provided in accordance with the terms and conditions applicable in the country of use, except where the guarantee period in the country of purchase is longer than that in the country of use, in which case the guarantee period shall be that in the country of purchase.

10. Other:

a) The "Solid Shine" light engine used in Panasonic Lamp free projectors is covered by this Extended Warranty. With the exception of models listed below, the original light source is guaranteed for either 20,000 hours or 5 years from the date of purchase of the projector, whichever comes first from the date of purchase of the projector.

- PT-RZ31K, PT-RS30K and PT-RQ32K: 20,000 hours [Consolidated Runtime] or 5 years;

- PT-RZ670, PT-RW630, PT-RZ470, PT-RW430, PT-RZ475, PT-RZ370, PT-RW330 and Spaceplayer PT-JW130, PT-JX200: 10,000 hours or 5 years, whichever comes first from the date of purchase of the projector. For information on [Consolidated Runtime] please refer to the operating manual provided with the product.

b) Smoke/fog/haze contamination resistance: This guarantee covers the use of projectors in environments with only water based fog or haze machines and models incorporating our hermetically sealed optical block technology (PT-RZ21K, PT-RQ22K, PT-RS20K).

11. This extended Warranty and its registration can be cancelled or amended within sixty (60) days of purchasing the Extended Warranty. Once a claim has been made under the Extended Warranty, it is no longer possible to cancel the Extended Warranty. On cancellation, you will receive a full refund. If you decide to cancel, please send a written notice to the authorized dealer who sold you the Extended Warranty.

12. This Extended Warranty and any dispute or claim arising out of or in connection with it or its formation shall be governed by and construed in accordance with German Law. The courts of Hamburg, Germany shall have exclusive jurisdiction to settle any dispute or claims arising out of this Warranty or in connection with it or its formation.

13. In this Extended Warranty, "Panasonic" means the company identified below.

Panasonic Marketing Europe GmbH
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