

**PROFESSIONAL DISPLAY STANDARD GUARANTEE CONDITIONS**

Large Format LCD	Entry Size LCD	Video Wall	Outdoor	Open Port
TH-98LQ70W	TH-42LFE6E	TH-47LFV5W	TH-47LFX6W	TH-55AF1
TH-84LQ70W	TH-50LFE6E	TH-55LFV70W	TH-47LFX6NW	TH-49AF1
TH-98LQ70LW	TH-42LFE7ER	TH-55LFV50W	TH-47LFX60	TH-42AF1
TH-84LQ70LW	TH-50LFE7E	TH-55LFV5W		
TH-70LF50ER	TH-65LFE7E	TH-55LFV6W		
TH-80LF50ER	TH-65LFE8E	TH-55LFV60W		
TH-80LFC70E	TH-55LFE8E			
TH-80LFB70E	TH-48LFE8E			
	TH-43LFE8E			
	TH-42LF6W	<b>Touch Screen</b>		
	TH-47LF6W			
	TH-55LF6W	TH-50BF1		
	TH-42LF60W	TH-65BF1		
	TH-47LF60W	TH-80BF1		
	TH-55LF60W			
	TH-50LFC70E			
	TH-65LFC70E			
	TH-50LFB70E			
	TH-65LFB70E			
	TH-42LF30ER			
	TH-47LFT30W			
	TH-47LF30ER			
	TH-42LF8W			
	TH-49LF8W			
	TH-55LF8W			
	TH-42LF80W			
	TH-49LF80W			
	TH-55LF80W			
	TH-32EF1E			
	TH-84EF1W			
	TH-75EF1W			

CONDITIONS OF GUARANTEE APPLICABLE IN

European Union (except Greece), European Economic Area, Albania, Andorra, Bosnia and Herzegovina, Kosovo, Former Yugoslav Republic of Macedonia, Monaco, Montenegro, San Marino, Serbia and Switzerland.

Thank you for purchasing a Professional display (the "Product") which is covered by this Guarantee.

1. This Guarantee covers all professional displays with model number as listed above and which are used in the countries listed above. The Guarantee is in addition to, and does not in any way affect, any statutory or other rights of consumer purchasers. The guarantee period is 36 months from date of purchase of the

Product by its first end user. The Guarantee is applicable to the original purchaser only. It applies only to Products sold from April 2012.

2. The Product shall have been purchased and used solely for normal purposes in accordance with the standard operating instructions and product specification document.
3. The Guarantee covers breakdowns due to initial manufacturing or design faults of the Product; it does not apply to damage, however caused, wear and tear, neglect\* or incorrect installation, adjustment or repair. The Guarantee does not apply to optional accessories and products or items of a limited natural life or which is consumable.
4. In the unlikely event your Product fails, please first check the "Trouble-Shooting" section of the Operating Instructions. If after checking the operating instructions, you consider that the Product is defective, please contact promptly the authorised dealer that sold you the Product or the nearest authorised service centre, together with this Guarantee and proof of date of purchase.

Details of the authorised dealers and authorised service centres can be found on the Internet at:

<https://business.panasonic.eu>.

5. After receiving the report that the Product is defective, Panasonic's service agent will collect the faulty unit, and the repairs will be then carried out at the service agent's workshop. For units size 80" or above, Panasonic's service agent will come to your location to repair the unit "on site" (depending upon fault and installation). The final decision on whether the unit will be repaired "on site" or collected and repaired at the service agent's workshop is at the discretion of Panasonic.
6. Your sole and exclusive remedy under this Guarantee against Panasonic is for the repair or at Panasonic's discretion, the replacement of the Product, or any defective part or parts thereof. No other remedy, including, without limitation, incidental or consequential damage or loss of whatsoever nature, shall be available to the purchaser.
7. This Guarantee is valid for Products purchased in the above-mentioned countries from April 2012 and which originally have been put on the market in any of these countries by a company within the Panasonic Group.
8. This Guarantee covers any parts, labour and logistics required to resolve any Product malfunction covered by the Guarantee. Installation / de-installation shall be arranged by the purchaser and the cost shall be covered by the purchaser.

Service agents will not work on units mounted with the centre higher than 2 meters. Please speak to your supplier if further assistance is needed.

9. This Guarantee and any dispute or claim arising out of or in connection with it or its formation shall be governed by and construed in accordance with German Law. The courts of Hamburg, Germany, shall have exclusive jurisdiction to settle any dispute or claims arising out of this Guarantee or in connection with it or its formation.

10. In this Guarantee, "Panasonic" means the company identified below:

Panasonic Marketing Europe GmbH  
Hagenauer Strasse 43,  
65203 Wiesbaden  
Germany

\*Neglect includes the failure to clear the dust or any obstructions from the ventilation ports on the rear of the unit and also panel burn in / image retention resulting from fixed image use.